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Forest Friends Ireland Privacy Policy



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Forest Friends Ireland

Forest Friends Ireland Privacy Policy

Forest Friends Ireland is part of the Forest Friends Ireland Group which includes Forest Friends Ireland International and Forest Friends Ireland Direct. This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

What data do we collect?

Forest Friends Ireland collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide Forest Friends Ireland with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

How will we use your data?

Forest Friends Ireland collects your data so that we can:

- Process your order and manage your account.
- Email you with information on other products and services we think you might like.
- Email you with information on events and workshops organised by Forest Friends Ireland

How do we store your data?

Forest Friends Ireland securely stores your data, incorporating strong password and keyfile protection in addition to limited personnel access to this data.

Forest Friends Ireland will keep your data for the duration of your membership, or for a period of eighteen months, whichever ends first. Once this time period has expired, we will delete your data by removing your information from any of our physical/cloud infrastructure devices and databases.

Marketing

Forest Friends Ireland would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Forest Friends Ireland from contacting you for marketing purposes or giving your data to other members of the Forest Friends Ireland Group.

If you no longer wish to be contacted for marketing purposes, please email your request to info@forestfriends.ie

What are your data protection rights?

Forest Friends Ireland would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Forest Friends Ireland for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Forest Friends Ireland correct any information you believe is inaccurate. You also have the right to request Forest Friends Ireland to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Forest Friends Ireland erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Forest Friends Ireland restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Forest Friends Ireland's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Forest Friends Ireland transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

info@forestfriends.ie

Or write to us:

Forest Friends Ireland

40 Drumcondra Rd Lower,

Dublin 9

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit www.allaboutcookies.org

How do we use cookies?

Forest Friends Ireland uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website
- Keeping track of our website engagement and statistics

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Forest Friends Ireland uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – Forest Friends Ireland uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Forest Friends Ireland sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Forest Friends Ireland website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Forest Friends Ireland keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 18 July 2022.

How to contact us

If you have any questions about Forest Friends Ireland's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@forestfriends.ie

Or write to us at:

Forest Friends Ireland

40 Drumcondra Rd Lower,

Dublin 9

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Forest Friends Ireland has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: info@oic.ie

Phone: +353-1-639 5689

Address:

The Office of the Information Commissioner is open between 9.15 a.m. and 5.00p.m. Monday to Friday.

6 Earlsfort Terrace,

Dublin 2,

D02 W773.